# THE NAVAJO NATION Department of Personnel Management JOB VACANCY ANNOUNCEMENT

REQUISITION NO	): DOH0722	20301		DATE POSTED:  CLOSING DATE:		11/13/20
POSITION NO:	243684	1				OUF
POSITION TITLE:			Case Assistant (S)			
DEPARTMENT NAME / WORKSITE:		NDOH/DBMHS/Navajo Regional Behavioral Health Authority, Kayenta, Arizona				
WORK DAYS:	Monday-Friday	REGULAR FULL TIME:	✓	GRADE/STEP:		BJ56A
WORK HOURS:	8:00 am-5:00 pm	PART TIME:	☐ NO. OF HRS./WK.:	\$	22,487.76	PER ANNUM
SENSITIVE	<b>✓</b>	SEASONAL:	DURATION:	\$	10.77	PER HOUR
NON-SENSITIVE		TEMPORARY:	DONATION .			<u> </u>

#### **DUTIES AND RESPONSIBILITIES:**

Informs clients of program eligibility criteria; takes application and/or completes intake forms and conducts initial interview; determines eligibility and develops plan for clients for approval by appropriate staff according to applicable rules and regulations; conducts home visits; establishes and maintains case files by keeping eligibility documents updated and other pertinent documents; interacts with vendors/contractors requesting bids on materials and project work; prepares financial documents (e.g. purchase requisitions, purchase orders).

Establishes an accounting system to manage financial records and documents pertaining to client's needs; prepares required reports; logs in mail; establishes and maintains filing system; files and types documents (e.g. reports, memoranda, correspondence); answers telephones and assists callers or refers caller to more knowledgeable staff; provides support to the program staff by scheduling appointments, preparing appointment letters and other correspondence; provides orientation on program services; transports clients as needed.

## QUALIFICATION REQUIREMENTS: (Education, Experience and Training) <u>Minimum Qualifications:</u>

• A high school diploma/GED; and two (2) years of clerical work experience including customer services; or an equivalent combination of education and experience.

### Special Requirements:

- · A favorable background investigation.
- Possess a valid state driver's license.

(To receive full credit for education, certification, or licensure, transcripts, copies of degrees, certificates, and other appropriate documents must be submitted along with employment application.)

### Special Knowledge, Skills and Abilities:

Knowledge of the programs available to clients; knowledge of the basic principles and practices of budgeting; knowledge of applicable Tribal, federal, state and local laws, ordinances, statutes, rules, regulations, policies and procedures; knowledge of standard office equipment.

Skill in operating standard office equipment; skill in working with computers and applicable software applications; skill in evaluating clients to determine eligibility for programs for the underprivileged; skill in applying judgment in the release of and safeguarding confidential information; skill in interacting with people in all social, economic, cultural, spiritual and emotional places; skill in keyboarding.

THE NAVAJO NATION GIVES PREFERENCE TO ELIGIBLE AND QUALIFIED APPLICANTS IN ACCORDANCE WITH THE NAVAJO PREFERENCE IN EMPLOYMENT ACT AND VETERANS' PREFERENCE.