

**THE NAVAJO NATION**  
**Department of Personnel Management**  
**JOB VACANCY ANNOUNCEMENT**

REQUISITION NO: OPV0042149

Date Posted: 07/06/10

POSITION NO: 000000

Closing Date: OUF

CLASS CODE: 3458

POSITION TITLE: GAMING AGENT

DEPARTMENT NAME: Navajo Gaming Regulatory Office

DEPARTMENT NO: 4 WORKSITE LOCATION: Churchrock, NM

WORKS DAYS/HOURS: POSITION TYPE: GRADE: N640A

Days: Varies

Permanent:

SALARY:

Hours: Varies

Temporary:

Duration:                      \$ 36,753.60 Per Annum

Part-Time:

No. of Hrs/Wk: 40 \$ 17.67 Per Hour

**DUTIES AND RESPONSIBILITIES:**

Under general supervision, performs work of moderate difficulty in monitoring casino activities; ensures compliance with all Federal, State, and Navajo Nation gaming laws and regulations; performs related work as assigned. Monitors casino floors, observes customers and employees to ensure compliance with the Compact, Gaming Code, Gaming Commission Regulations and casino internal controls; writes incident reports of violations; monitors customers and employees to ensure no cheating or illegal gaming devices are allowed; monitors customer behavior; monitors money transfers, observes cash drop procedures; controls keys to secured areas; monitors use of keys for EPROM chips; observes EPROM chip changes and prepares appropriate documents for the changes; checks log of key control boards to ensure all keys are accounted for; monitors log sheet for key usage; monitors surveillance activities to ensure compliance with established policies and procedures; conducts investigations of patron disputes, possible violations of policies and procedures, and/or violations of Compact provisions.

**QUALIFICATION REQUIREMENTS:**

**Education and Training:**

A high school diploma or GED; and two (2) years of gaming investigation, regulatory or closely related work experience.

**(To receive full credit for education/training, applicant must submit copies of transcripts, degree, diploma, certificates, etc.)**

**Experience:**

Experience in the gaming industry, **preferred**.

**Special Knowledge, Skills and Abilities:**

Depending upon the needs of the Nation, some incumbents may be required to demonstrate fluency in both the Navajo and English languages as a condition of employment: Knowledge of the following: Federal, State, and Navajo Nation regulations, Navajo Nation Gaming Ordinance, casino internal controls and operational procedures, documentation/recordkeeping principles and practices, monitoring techniques for possible illegal gaming practices and devices, surveillance equipment and its usage, public relations/customer service practices and procedures, and general security practices and procedures. Skill in the use of personal computers and programs, written and oral communication necessary for documenting and reporting incidents, and explaining gaming practices.

**License/Certification Requirements:**

Must be able to obtain a gaming license/certification from the State of Arizona, the State of New Mexico and/or the Navajo Nation Gaming Regulatory Office within 180 days of hire; and possess a valid state driver's license.

**VETERANS' PREFERENCE APPLIES**

**THE NAVAJO NATION GIVES PREFERENCE TO ELIGIBLE AND QUALIFIED APPLICANTS IN ACCORDANCE WITH THE NAVAJO PREFERENCE IN EMPLOYMENT ACT.**

*Revised: 1-15-99*