THE NAVajo NATION
Department of Personnel Management
JOB VACANCY ANNOUNCEMENT

REQUISITION NO: DSS09018132
DATE POSTED: 06/28/19
POSITION NO: 930967
CLOSING DATE: 07/19/2019 5:00pm
POSITION TITLE: Principal Social Service Representative

DEPARTMENT NAME / WORKSITE: DSS / Department of Family Services / Window Rock, AZ

WORK DAYS: Monday to Friday
REGULAR FULL TIME: ☑
GRADE/STEP: AR62A

WORK HOURS: 8 am to 5 pm
PART TIME: ☐
NO. OF HRS./WK.: 35
PER ANNUM: $35,755.20

SENSITIVE ☑
SEASONAL: ☐
DURATION:
$17.19 PER HOUR

NON-SENSITIVE ☐
TEMPORARY: ☐

DUTIES AND RESPONSIBILITIES:
Receives referrals/reports of maltreatment: abuse and neglect, and social services requests from the public and completes the intake process. Interacts and coordinates with the public, primarily children and their families, DFS staff, law enforcement personnel, judges, prosecutors, attorneys, school personnel, health care personnel, and other professionals and resources. Conducts, completes interviews and investigations, provides case work and case management services. Provides service in the best interest of the child according to the Navajo Nation Alchini B I Beehaz Annii Act (ABBA) - Children's code

Understands and knowledgeable of human behavior, child and adult development, family systems, substance abuse dynamics, domestic violence, safety and risk family assessments, and dynamics of child, adult, elder maltreatment; recognizes signs of abuse and neglect; discerns between imminent danger and risk, and prevention, intervention, treatment techniques of maltreatment.

Uses observation skills, interview skills, and standardized assessment tools to determine level of intervention required to keep victims safe. Develops safety actions plans, case plans, and referrals to resources for victims and their families. Must be able to carry out investigations, be assertive, work under stress and take action when necessary; provide crisis intervention and taking children into DFS custody for their safety. Must have excellent communication skills and work ethics. Must be flexible for cross-training into other DFS role and be available for emergency on-call and after-hour service. Works closely with Principal Social Worker on all assignments and works closely with DFS field office staff.

Completes assessment and evaluation reports, investigation outcome reports, court reports, monthly, annual, and quarterly reports. Provides prevention and intervention presentations and education to the public on child, adult, and elder abuse and neglect. Completes home investigation and studies for safety, custody, guardianship, and adoption for children, adults, and elders. Attends and participates in case staffing, consultations, CPT/MDT meetings, staff meetings and general staff meetings. Documents correct intake information into data system for client tracking; maintains record of case flow from intake, transfers to case management service to closure. Ensures client confidentiality by securing all reports, data and case folders.

QUALIFICATION REQUIREMENTS: (Education, Experience and Training)

Minimum Qualifications:
● A Bachelor's degree in Human Services, Sociology, Social Work, Psychology or a related field; or an equivalent combination of education and experiences.

Special Requirements:
● Possess a valid state driver's license.
● A favorable background investigation.

(To receive full credit for education, certification, or licensure, transcripts, copies of degrees, certificates, and other appropriate documents must be submitted along with employment application.)

Special Knowledge, Skills and Abilities:
Knowledge of the theories, principles, practices, and techniques of the social work field, knowledge of the Tribal codes, court systems, and their applications; knowledge of counseling and interviewing techniques; knowledge of Navajo traditional customs. Skill in communicating effectively in both Navajo and English languages; skill in applying professional knowledge, techniques and judgment in the work situation; skill in interacting with clients from various cultural, economic and spiritual backgrounds; skill in analyzing data and drawing valid conclusions. Willing and able to learn how to use the Just Ware case management database.

THE NAVajo NATION GIVES PREFERENCE TO ELIGIBLE AND QUALIFIED APPLICANTS IN ACCORDANCE WITH THE NAVajo PREFERENCE IN EMPLOYMENT ACT AND VETERANS' PREFERENCE.